



# INTERNATIONAL ONLINE FORGOT USERNAME

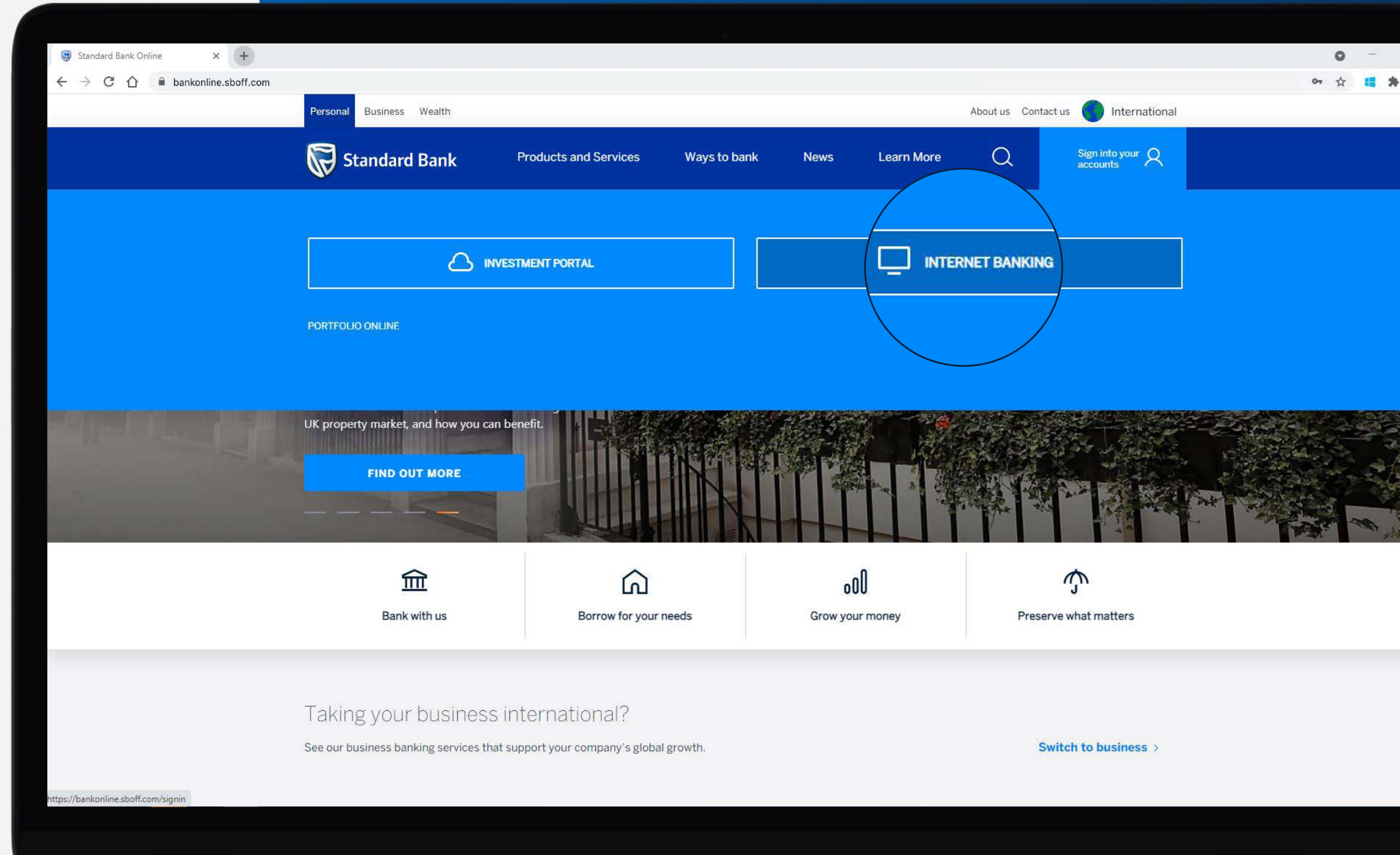


## STEP ONE

Go to:

[www.international.standardbank.com](http://www.international.standardbank.com)

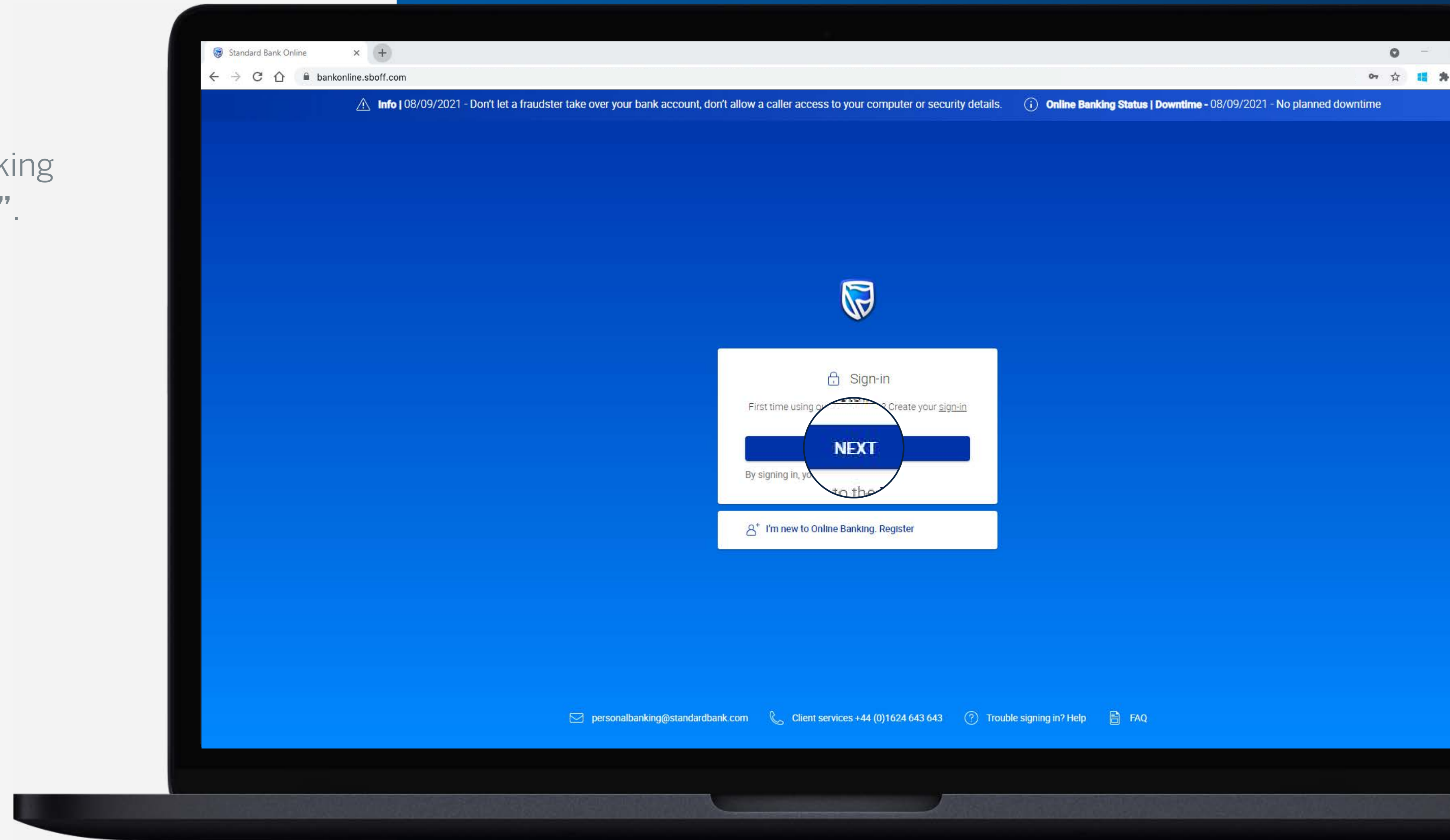
- Click on “Sign into your Account”
- Go to “Internet Banking”
- Sign in using your **Username** and **Password**





## STEP TWO

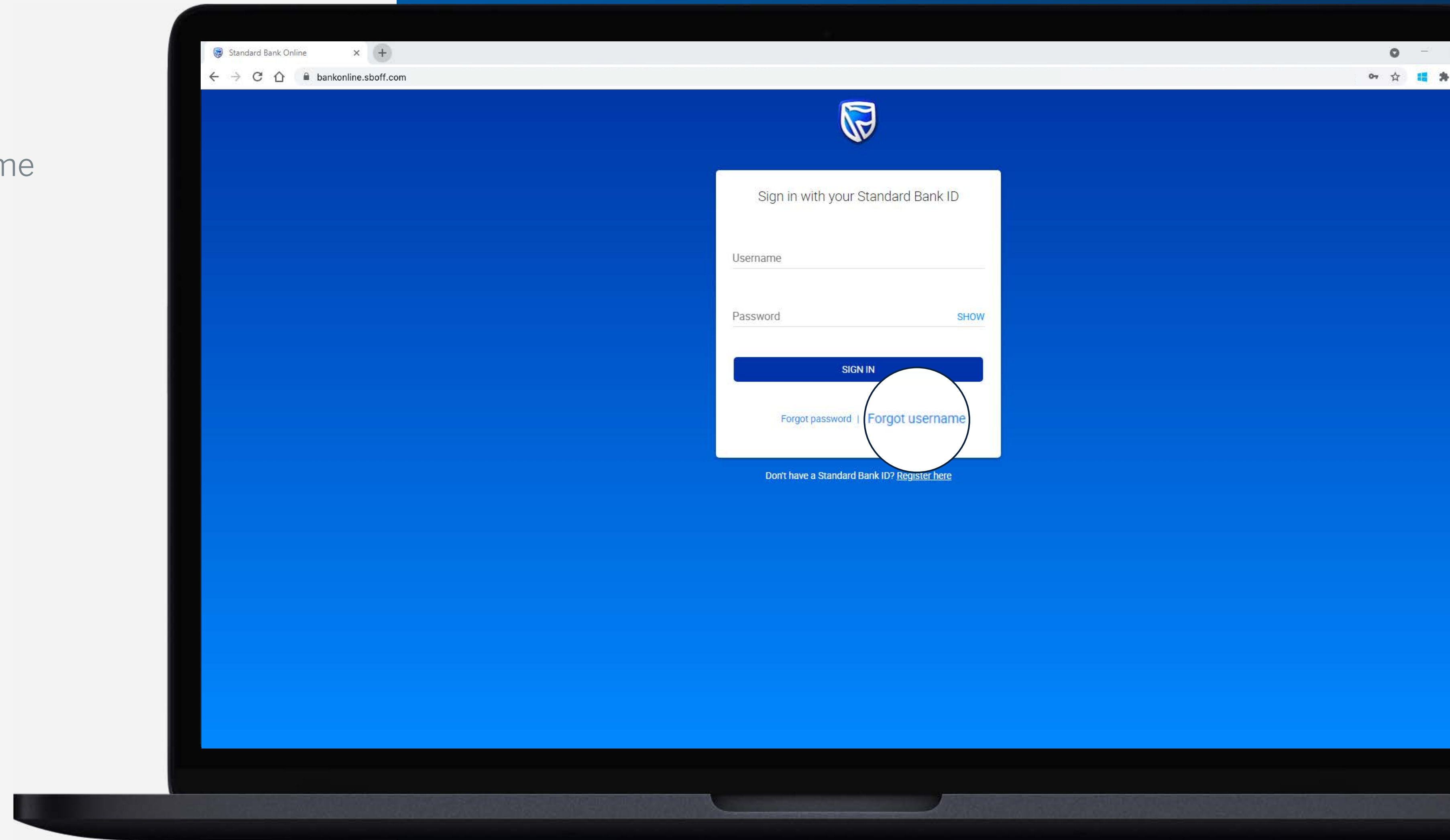
If you are an existing Internet Banking or Mobile App user **click** on “**Next**”.





## STEP THREE

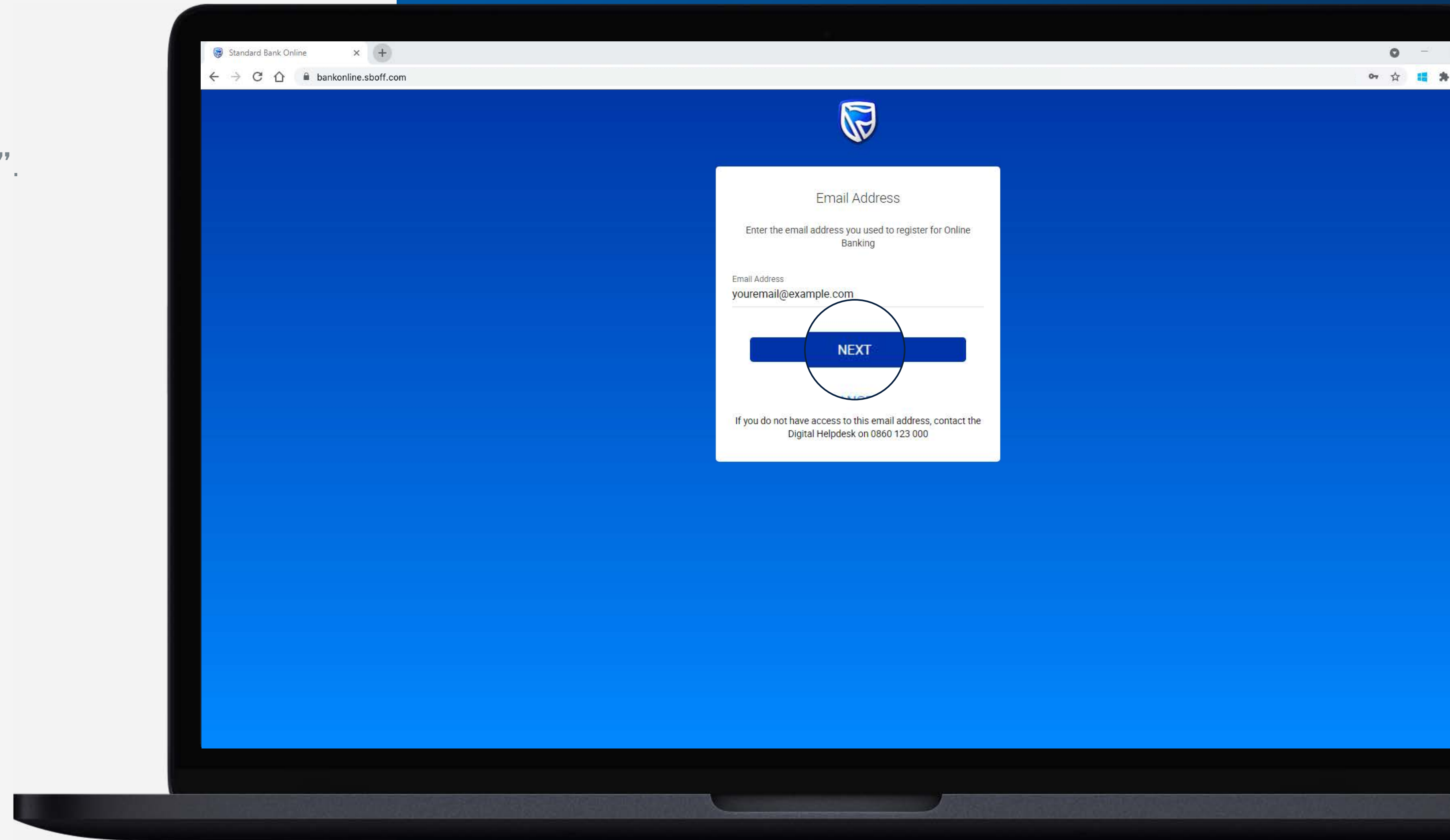
If you have forgotten your username  
click **“Forgot Username”**.





## STEP FOUR

Enter your email and **click “Next”**.

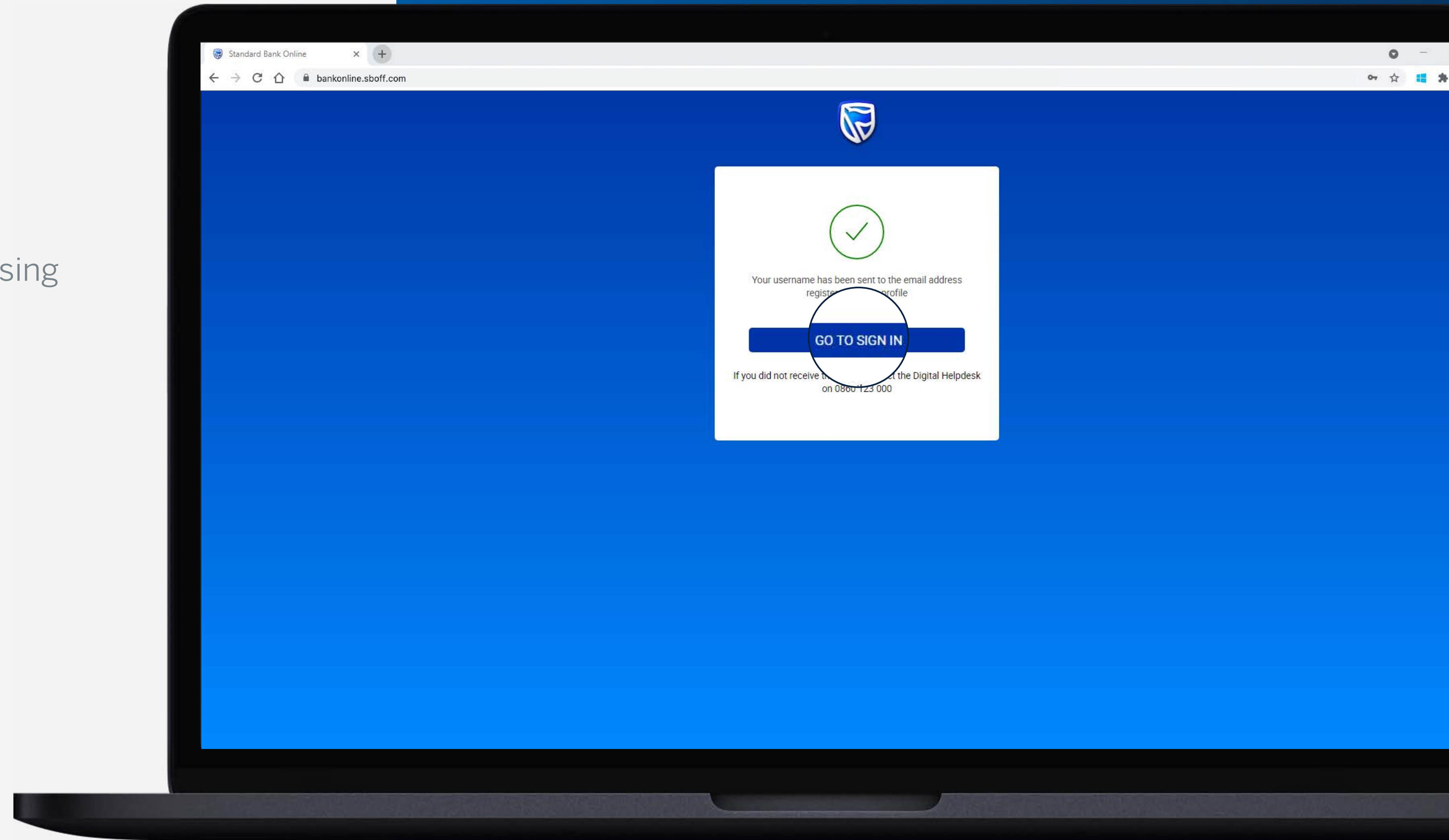




## STEP FIVE

An email will be sent containing a reminder of your username.

Click **“Go to sign in”** and log in using your **username** and **password**.





THANK  
YOU



Standard Bank *ITCANBE*™