



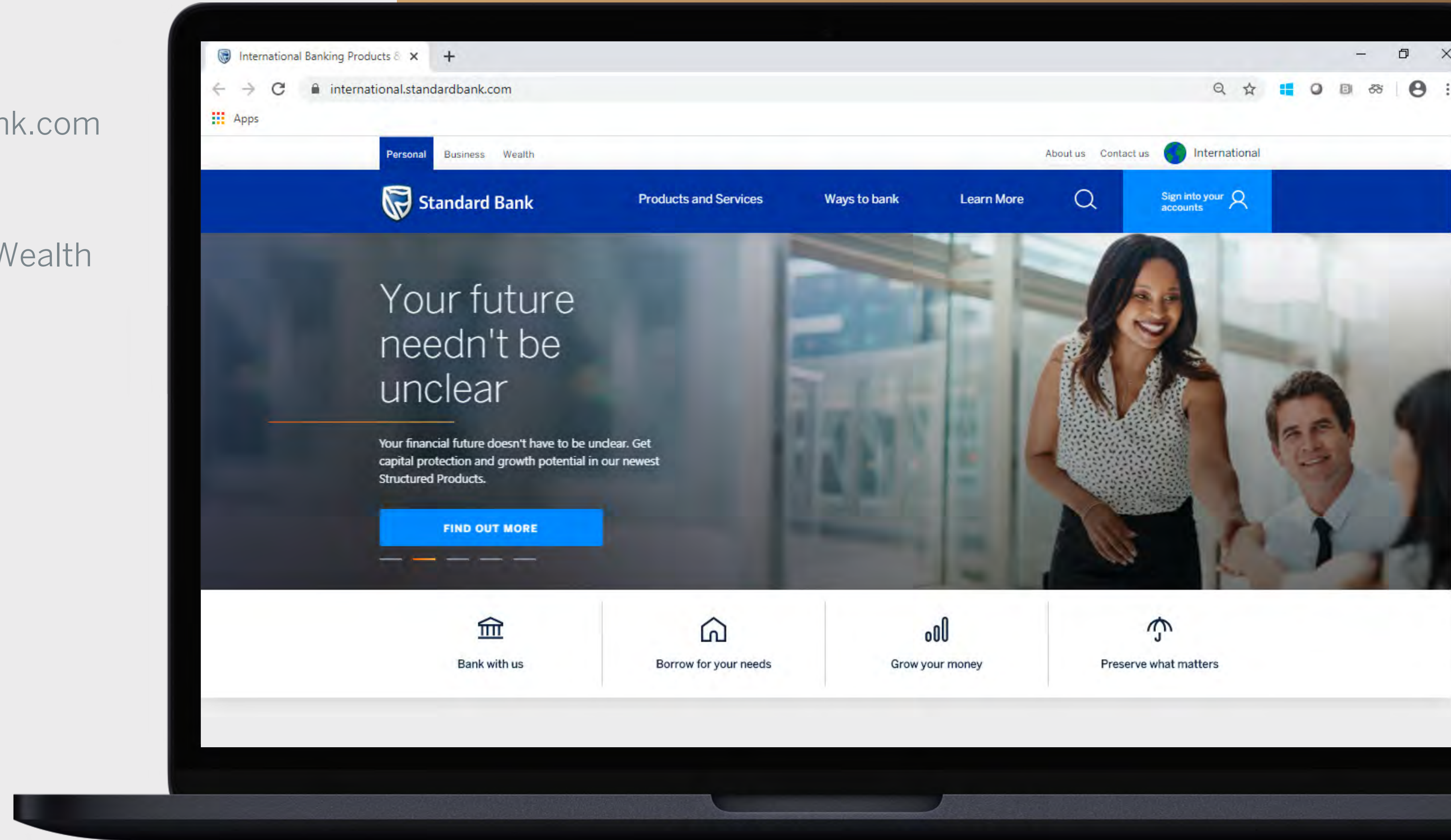
AUTHORISING AN INTER-CUSTOMER TRANSFER

Guide



STEP ONE

- **Go to** international.standardbank.com or **Go to** wealthandinvestment.standardbank.com if you are a Wealth and Investment client.



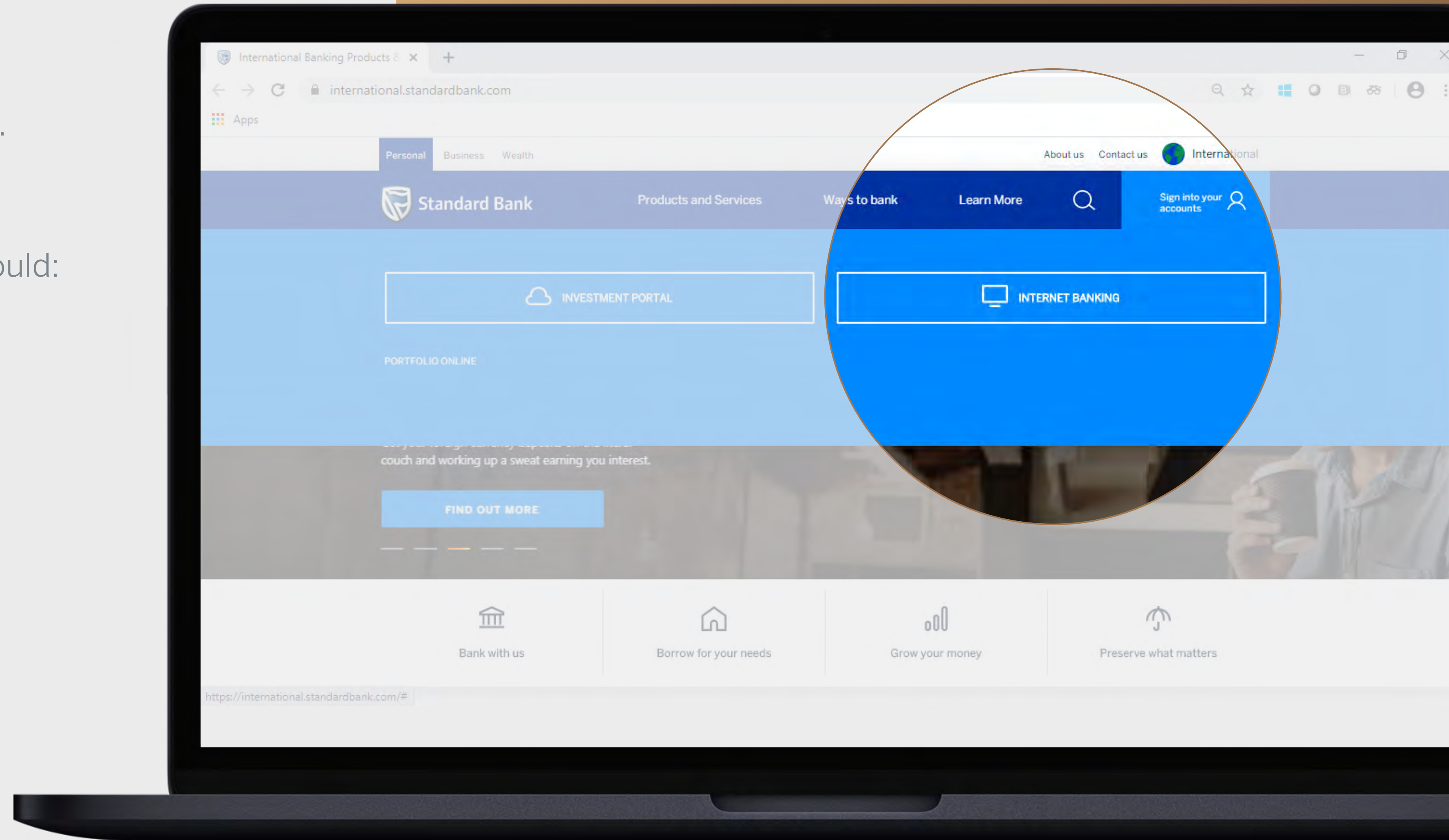


STEP TWO

- **Click** on Sign into your account.
- **Go to** INTERNET BANKING.

Wealth and Investment clients should:

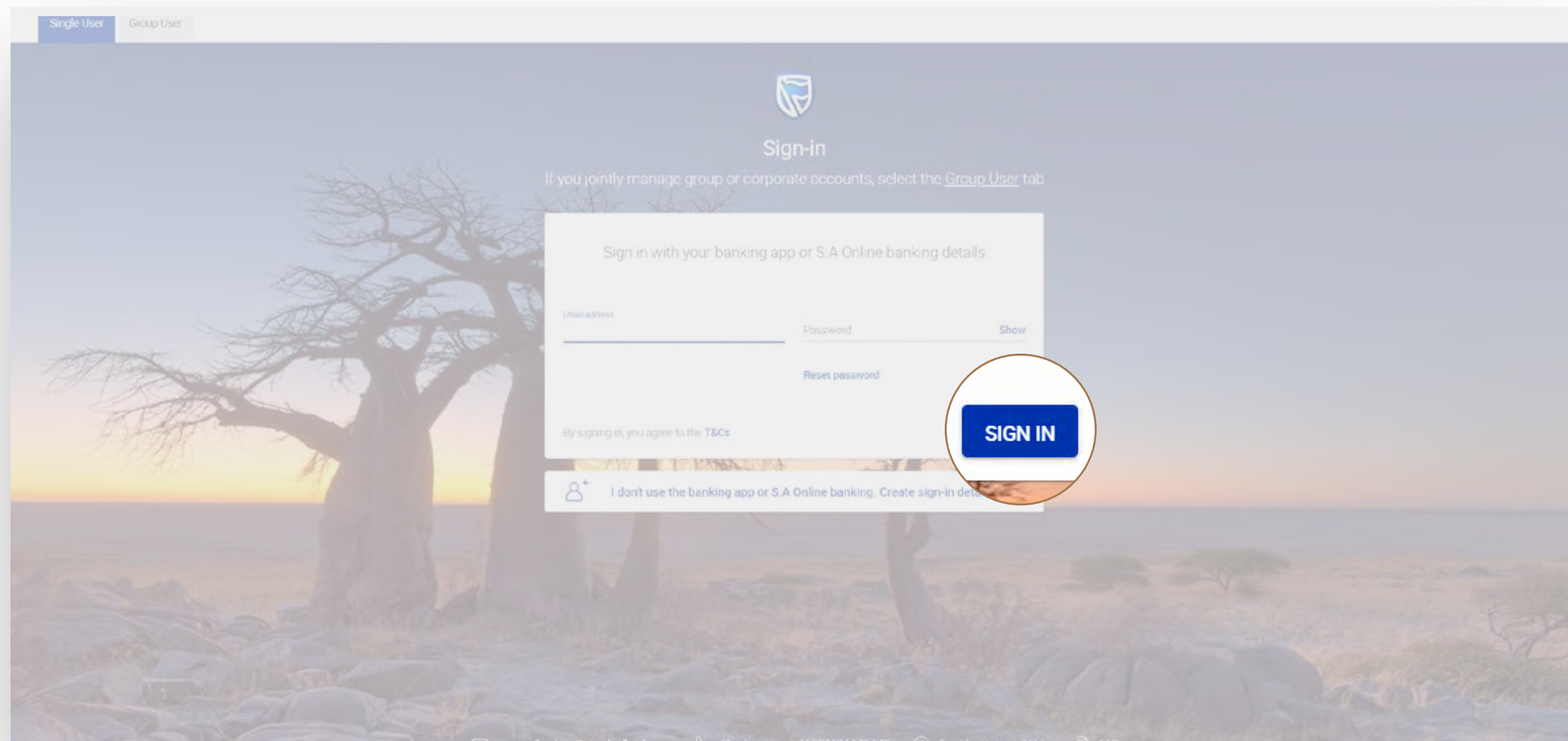
- **Click** on Login and transact.
- **Go to** International Online.





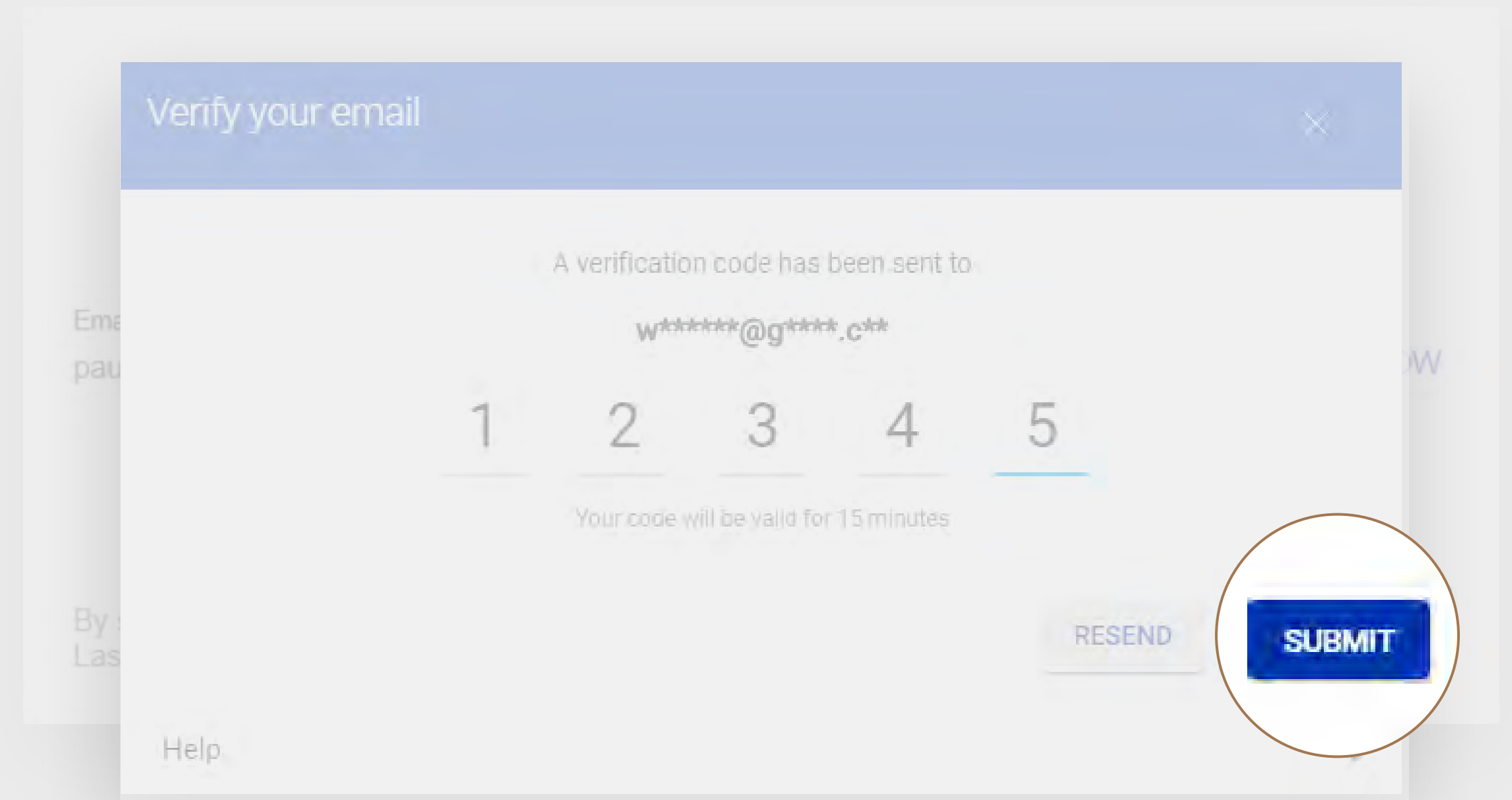
STEP THREE

- **Sign in** with your Digital ID, banking app or S.A Online banking details.



STEP FOUR

- You may be asked to **check your email** for a verification code. Please enter this and **click** SUBMIT.





STEP FIVE

- All pending transactions will display any requests which are pending approval.
- **Click** on Customer Transfers.

The screenshot shows the Woolworth's Reunited dashboard. The top navigation bar includes 'MENU', 'SECURE MESSAGE', 'YOUR PROFILE', and 'SIGN OUT'. The main content area is titled 'Woolworth's Reunited' and features a 'PAY TRANSFER' button. Below this, there's a summary for 'All pending transactions' with counts for 'Account Transfers', 'Customer Transfers' (highlighted with a blue circle and the number 4), and 'Beneficiaries'. A 'REFRESH' button is also present. The 'Customer list' section below contains a search bar and a table with columns for 'Customer Name', 'Customer number', and 'VIEW ACCOUNTS'. The table lists three entries: 'GROUP G BP 1 LTD~WINWEB', 'GROUP G BP 2 LTD', and 'GROUP G BP 3 WINWEB'.



STEP SIX

- To view the transfer, **click** on AUTHORISE.

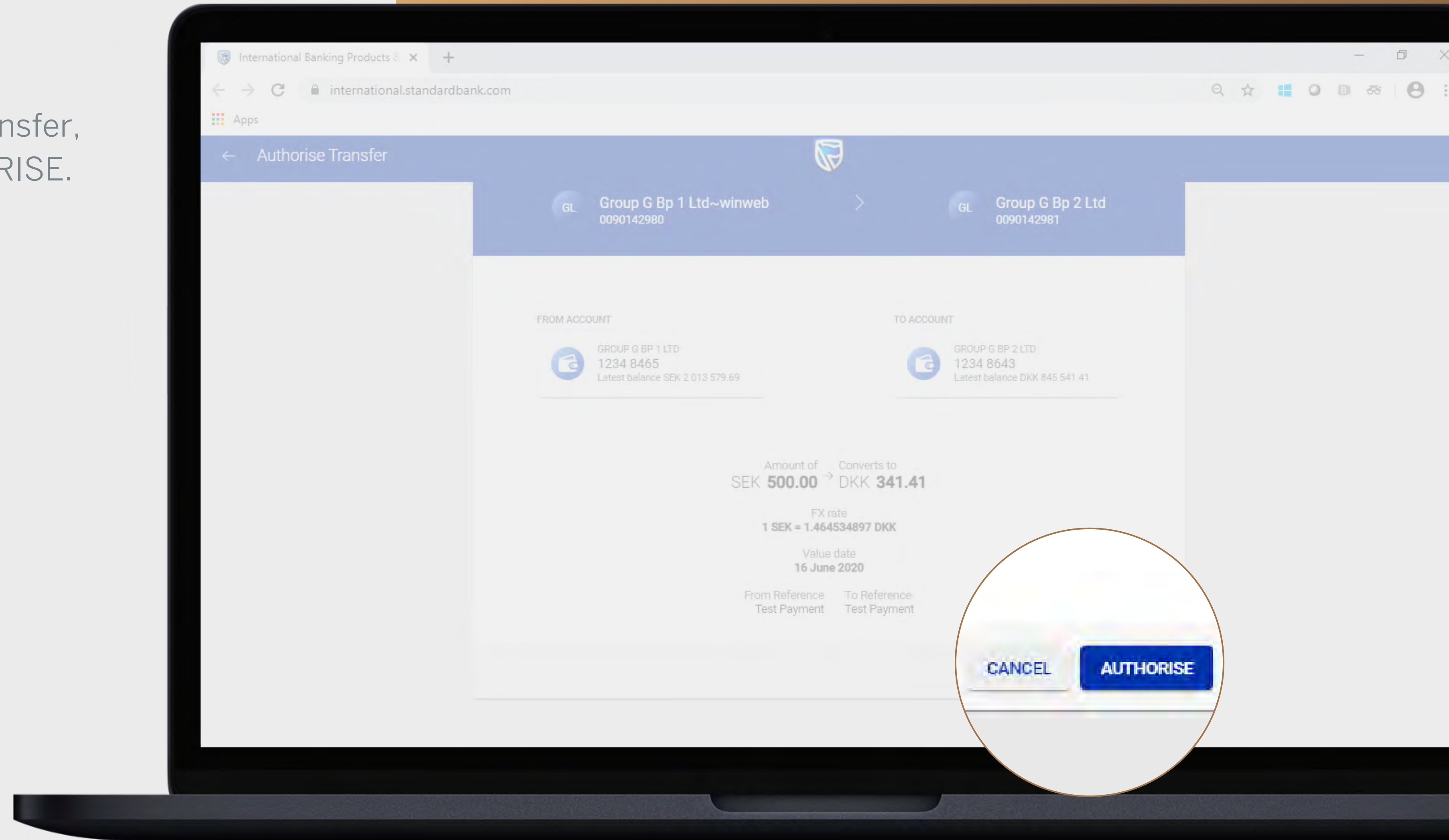
The screenshot shows the 'Pending transactions' section of the Woolworth's Reunited dashboard. It features a search bar and filter options for 'Inter account', 'Inter customer' (checked), 'Payments', and 'Beneficiaries'. Below the filters is a table with columns for 'Beneficiary', 'Details', 'Transaction Type', 'Currency', 'Amount', and 'AUTHORISE'. The table lists four transactions, with the 'AUTHORISE' button for the second transaction highlighted by a blue circle.

Beneficiary	Details	Transaction Type	Currency	Amount	ACTION
N/A	GROUP G BP 1 LTD	Inter customer transfer	DKK	341,41	
N/A	GROUP G BP 2 LTD	Inter customer transfer	SEK	30 000,00	AUTHORISE
N/A	GROUP G BP 1 LTD	Inter customer transfer	DKK	200,00	AUTHORISE
N/A	GROUP G BP 2 LTD	Inter customer transfer	SEK	200,00	AUTHORISE



STEP SEVEN

- Once you have reviewed the transfer, **click** either CANCEL or AUTHORISE.





STEP EIGHT

- You will need to **enter the security code** on your token.
- **Click SUBMIT.**

Security Code

Enter the security code displayed on your token device

1 2 3 4 5 6

Your code will be valid for 30 minutes

Help

SUBMIT



STEP NINE

- Your transfer will be sent for authorisation by the next level authoriser if required.

← Authorise Transfer

Successfully Sent Pending Transaction For Authorisation

From amount SEK 500.00	Converts to DKK 341.41	FX rate 1.46
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Transfer details

Payment date	Tuesday, June 16, 2020
From reference	Test Payment
To reference	Test Payment
Inputter	PAUL CAFFERKEY
Transfer reference	0027278336/1

From customer details

Customer name	Successfully Sent Pending Transaction For Authorisation
Customer number	0090142980

OK



STEP TEN

- You can **print** or **download** a copy of the transfer.
- Click DONE.**

← Authorise Transfer

From customer details

Customer name	GROUP G BP 1 LTD-WINWEB
Customer number	0090142980
Account type	Strata Account
Account name	GROUP G BP 1 LTD
Account number	12 34 84 65
Currency of account	SEK

To customer details

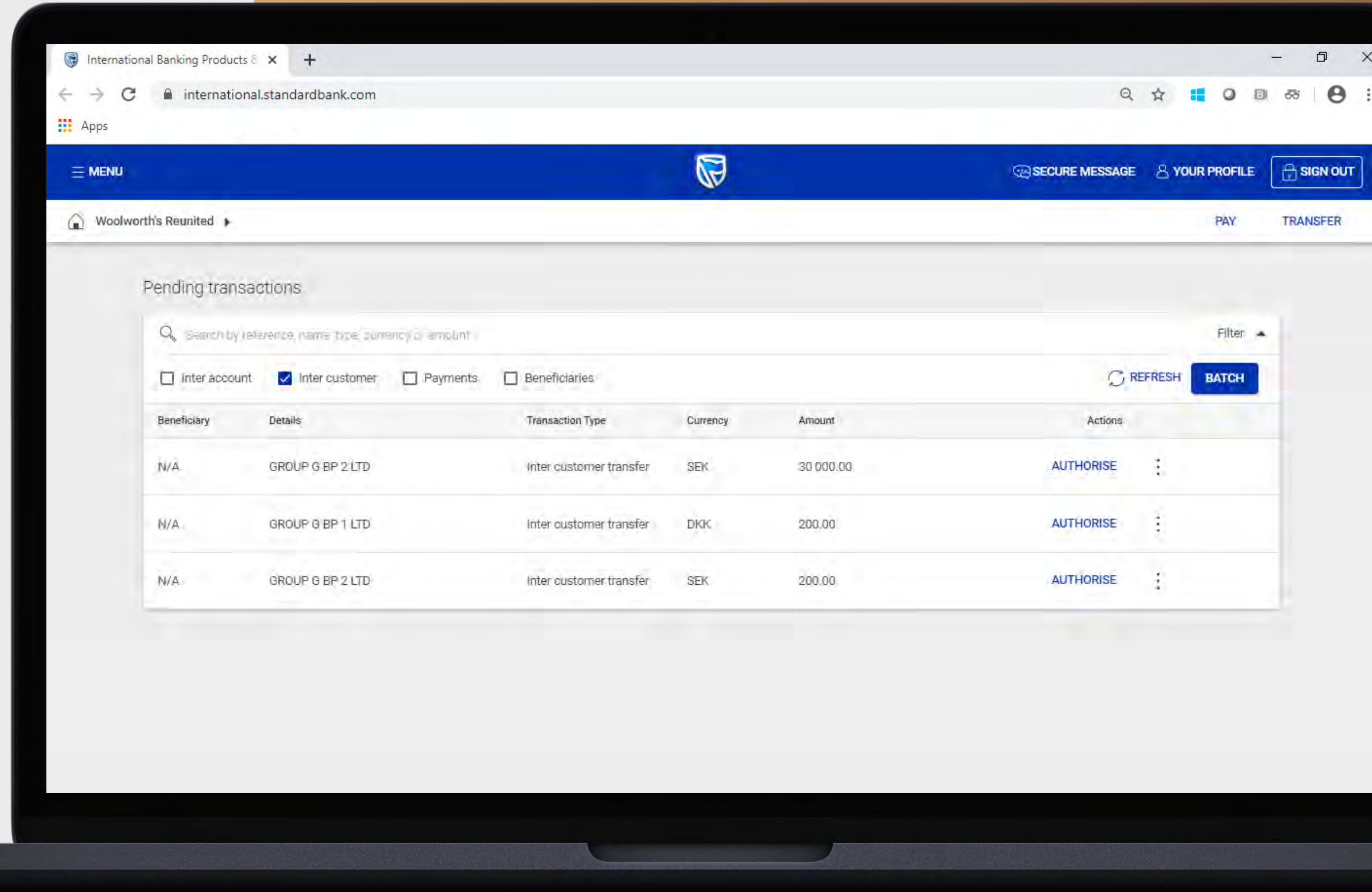
Customer name	GROUP G BP 2 LTD
Customer number	0090142981
Account type	Strata Account
Account name	GR
Account number	
Currency of account	

PRINT DOWNLOAD DONE



STEP ELEVEN

- You will be returned to your Pending transactions.





AUTHORISING A BATCH OF INTER-CUSTOMER TRANSFERS

Guide

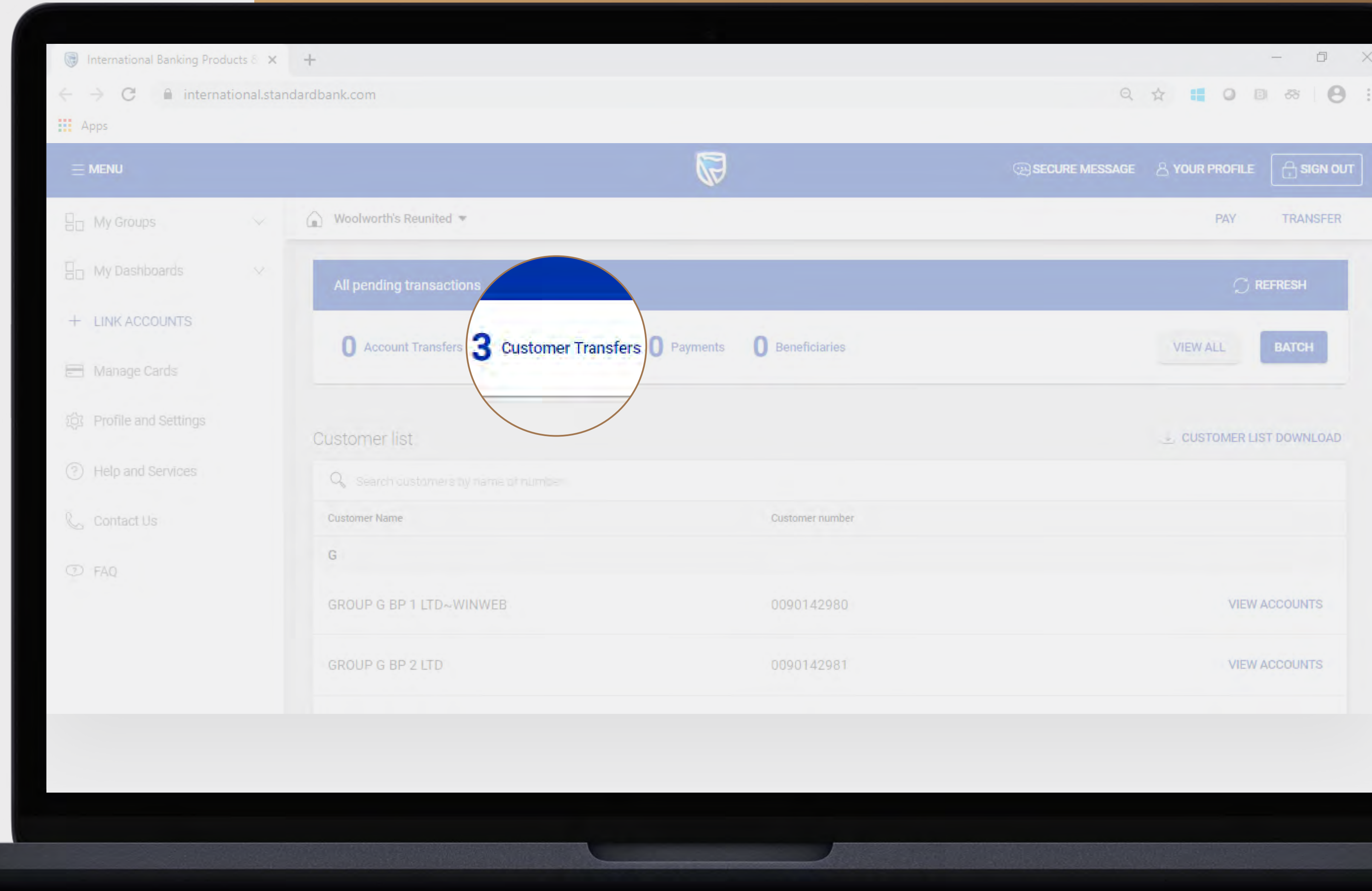


STEP ONE

- **Sign into** internet banking.
- **Click** on Customer Transfers.



All pending transactions will display all requests which are pending approval.





STEP TWO

- **Click** BATCH.

The screenshot shows the 'Pending transactions' interface. At the top, there is a navigation bar with 'MENU', 'SECURE MESSAGE', 'YOUR PROFILE', and 'SIGN OUT'. Below this, there is a search bar and filter options: 'Inter account', 'Inter customer' (checked), 'Payments', and 'Beneficiaries'. A 'REFRESH' button is visible. The main table lists three transactions, each with an 'AUTHORISE' button and a dropdown menu. A red circle highlights the 'BATCH' button located at the bottom right of the table area.

Beneficiary	Details	Transaction Type	Currency	Amount	Actions
N/A	GROUP G BP 2 LTD	Inter customer transfer	SEK	30 000.00	AUTHORISE ⋮
N/A	GROUP G BP 1 LTD	Inter customer transfer	DKK	200.00	AUTHORISE ⋮
N/A	GROUP G BP 2 LTD	Inter customer transfer	SEK	200.00	AUTHORISE ⋮



STEP THREE

- **Select** all of the transfers to be authorised.
- **Click** AUTHORISE once selected.

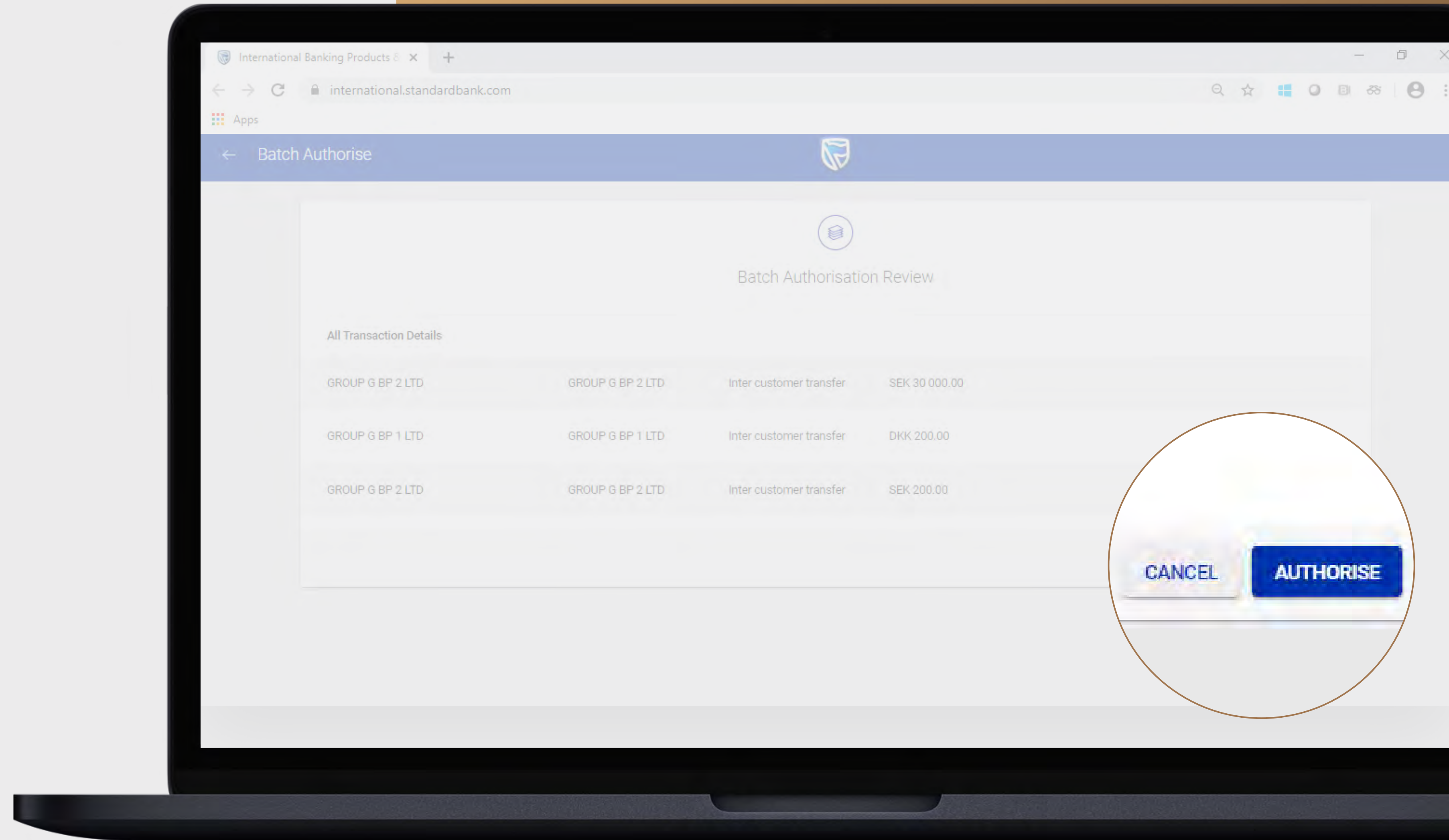
The screenshot shows the 'Pending transactions' interface. The 'Inter customer' filter is checked. The table from the previous step is shown, but now each row has a checked checkbox in the 'Actions' column. A red circle highlights the 'AUTHORISE' button located at the bottom right of the table area.

Beneficiary	Details	Transaction Type	Currency	Amount	Actions
N/A	GROUP G BP 2 LTD	Inter customer transfer	SEK	30 000.00	<input checked="" type="checkbox"/> AUTHORISE ⋮
N/A	GROUP G BP 1 LTD	Inter customer transfer	DKK	200.00	<input checked="" type="checkbox"/> AUTHORISE ⋮
N/A	GROUP G BP 2 LTD	Inter customer transfer	SEK	200.00	<input checked="" type="checkbox"/> AUTHORISE ⋮



STEP FOUR

- **Review** the authorisations.
- Once you have reviewed the transfers, **click** either CANCEL or AUTHORISE.





STEP FIVE

- You will need to **enter the security code** on your token.
- **Click SUBMIT.**

Security Code

Enter the security code displayed on your token device

1 2 3 4 5 6

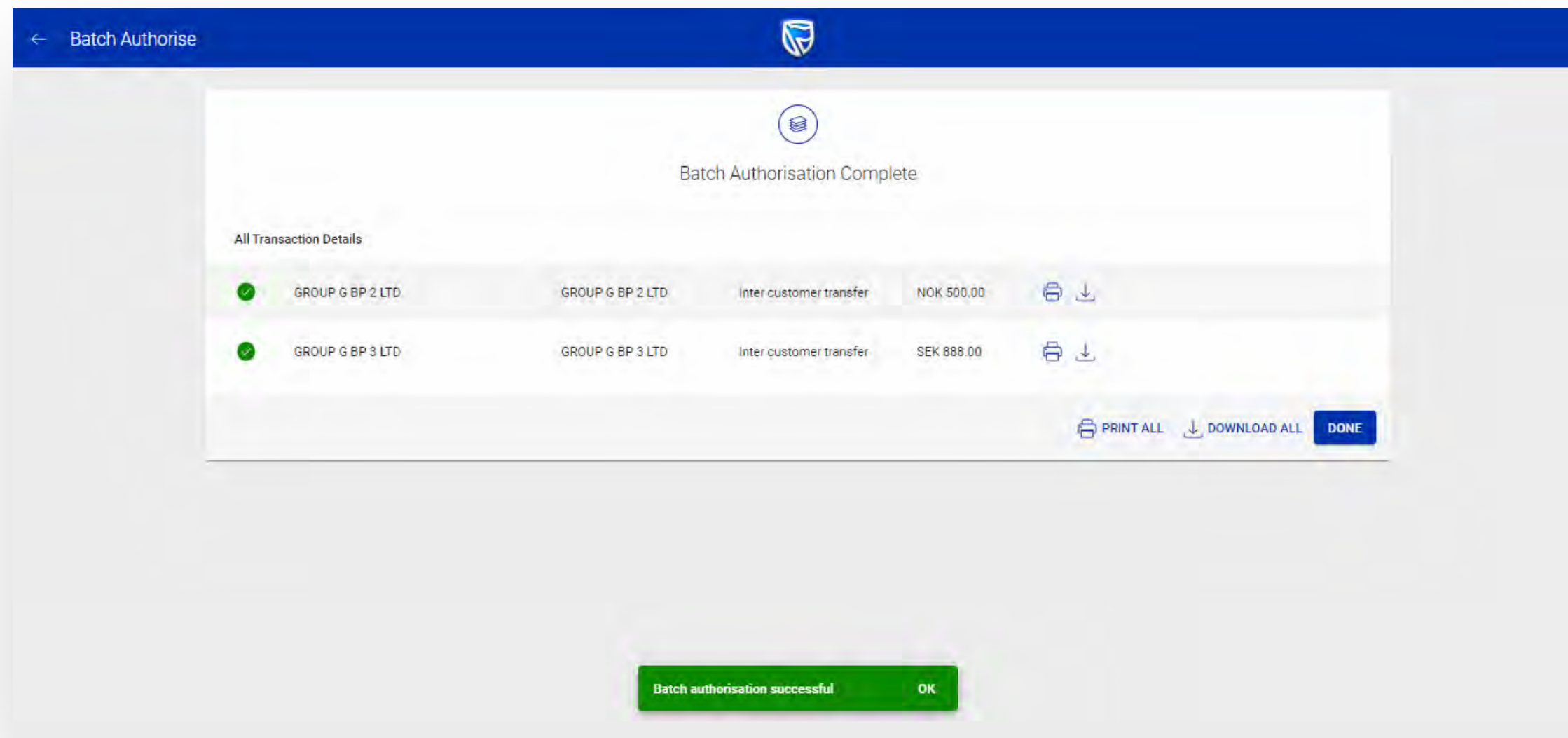
Your code will be valid for 30 minutes

Help

SUBMIT

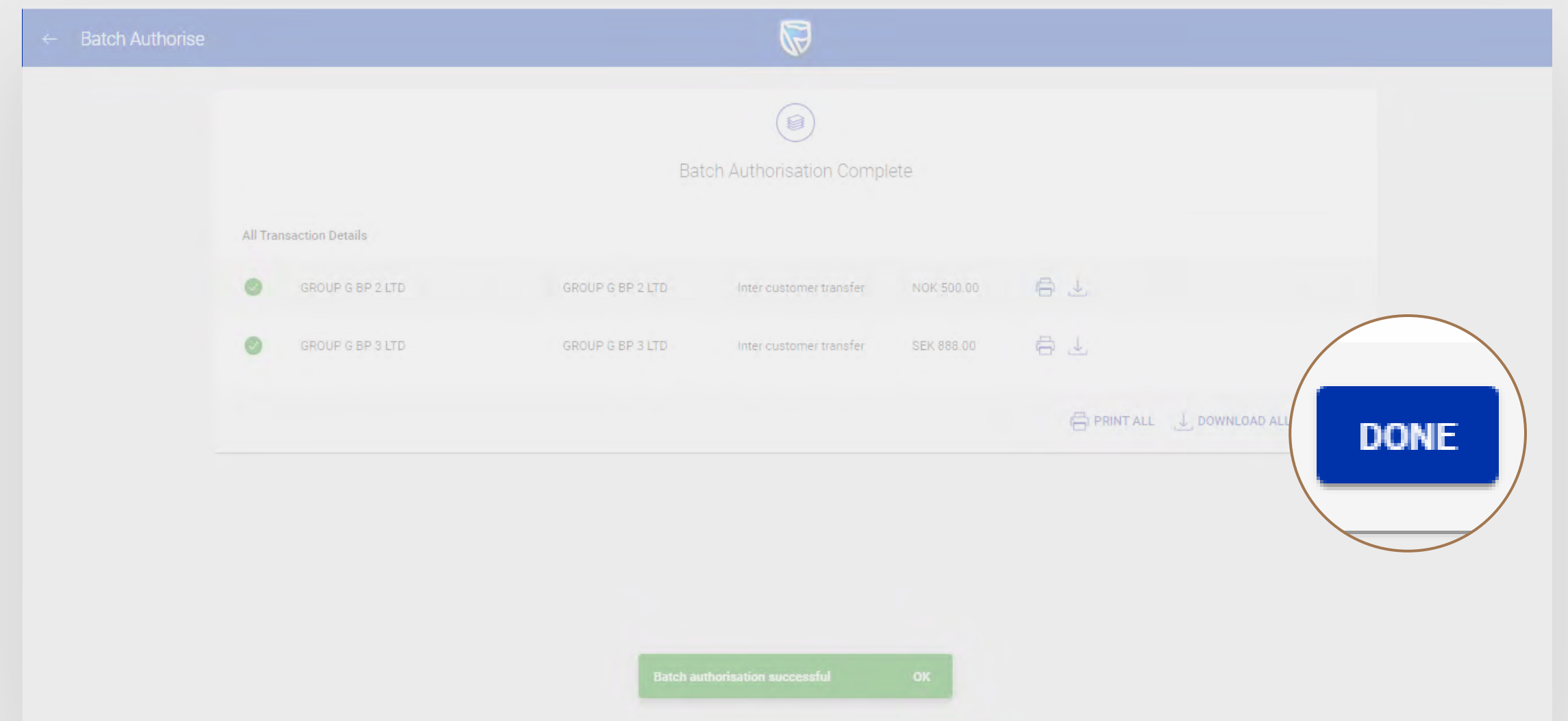
STEP SIX

- Your transfers will be sent for authorisation by the next level authoriser if required.



STEP SEVEN

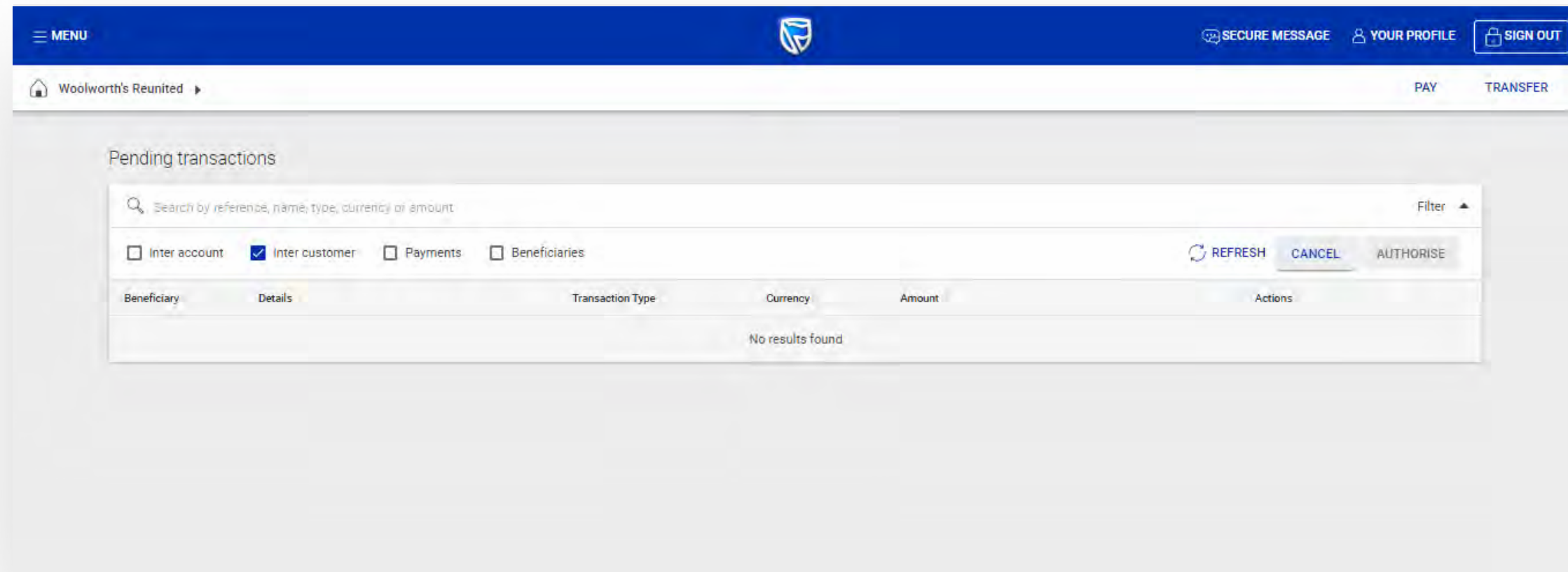
- You can **print** or **download** a copy of the transfer.
- Click** DONE.





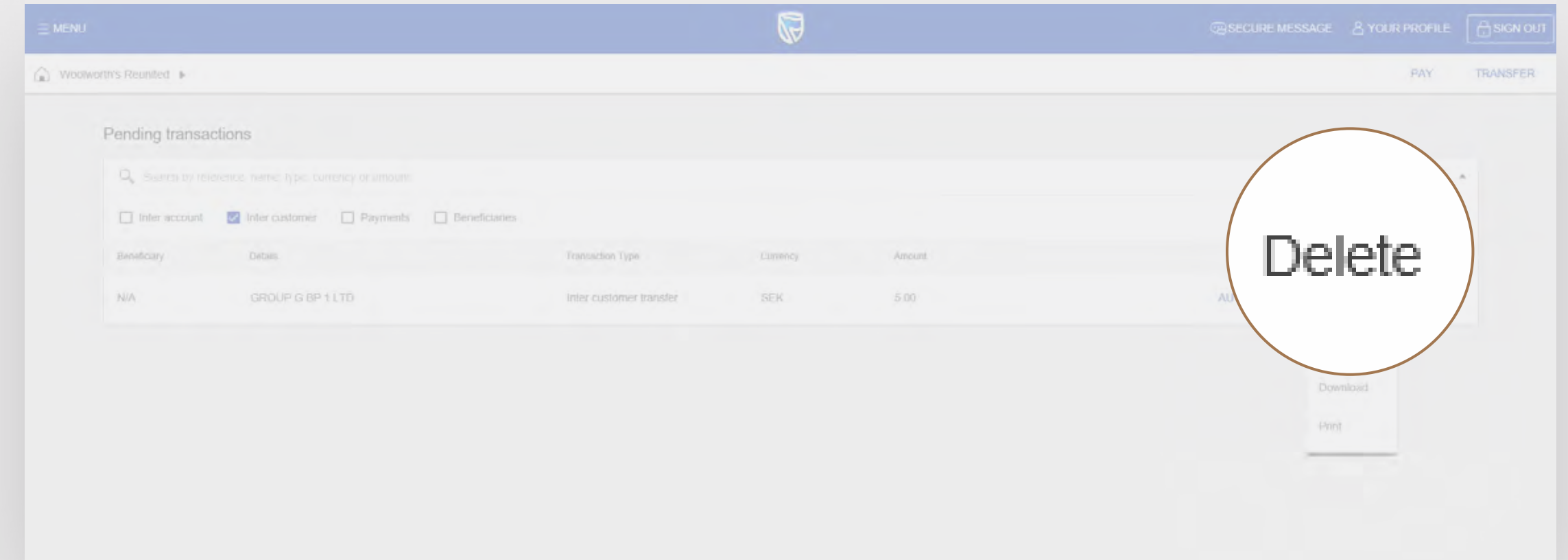
STEP EIGHT

- If the payment(s) require a further level of approval they will remain visible but will be “greyed” out until approval is complete.
- Once the approval process has been completed your inter-customer transfer will no longer be displayed in the pending transactions window and will reflect on the account transaction history.



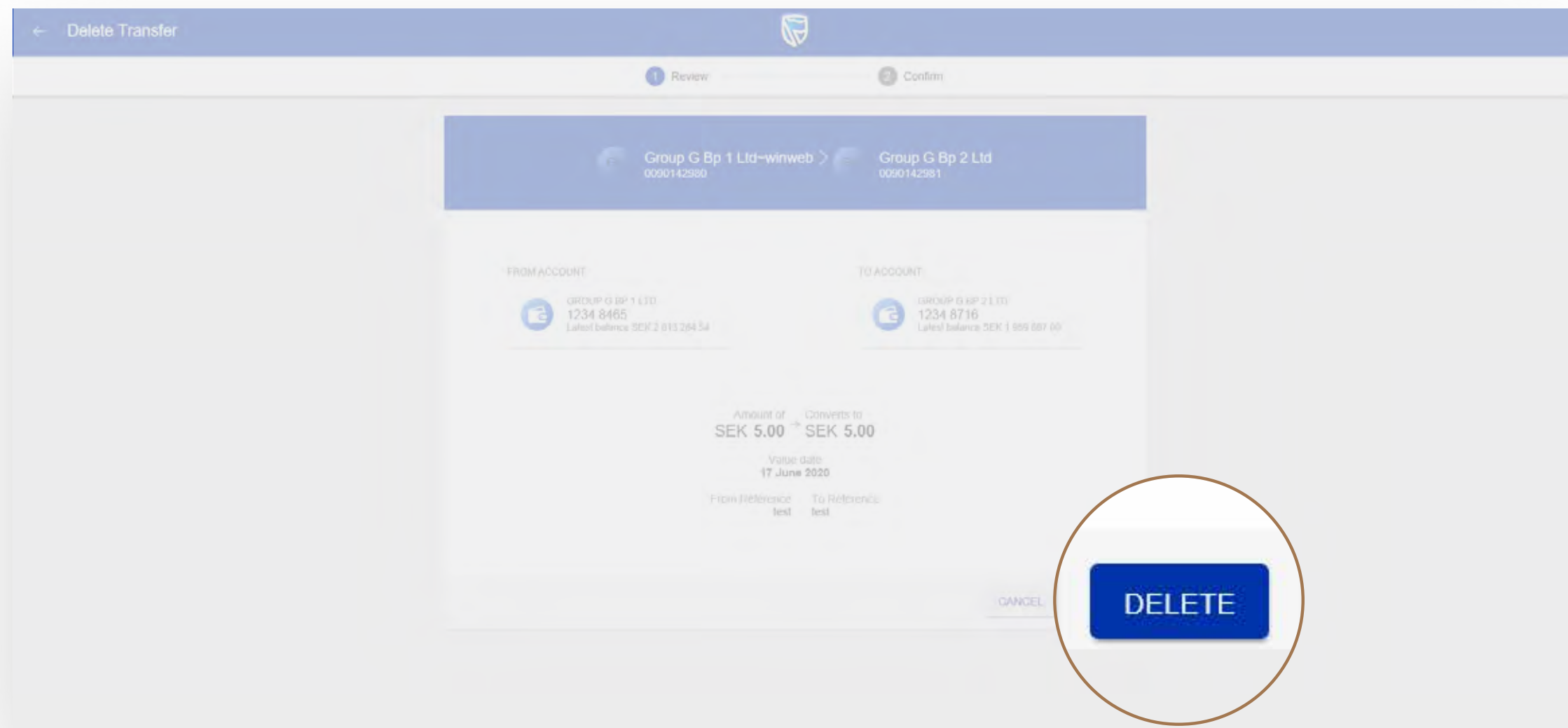
STEP NINE

- If you wish to reject the payment you can do this by **selecting the 3 dots**, followed by DELETE.



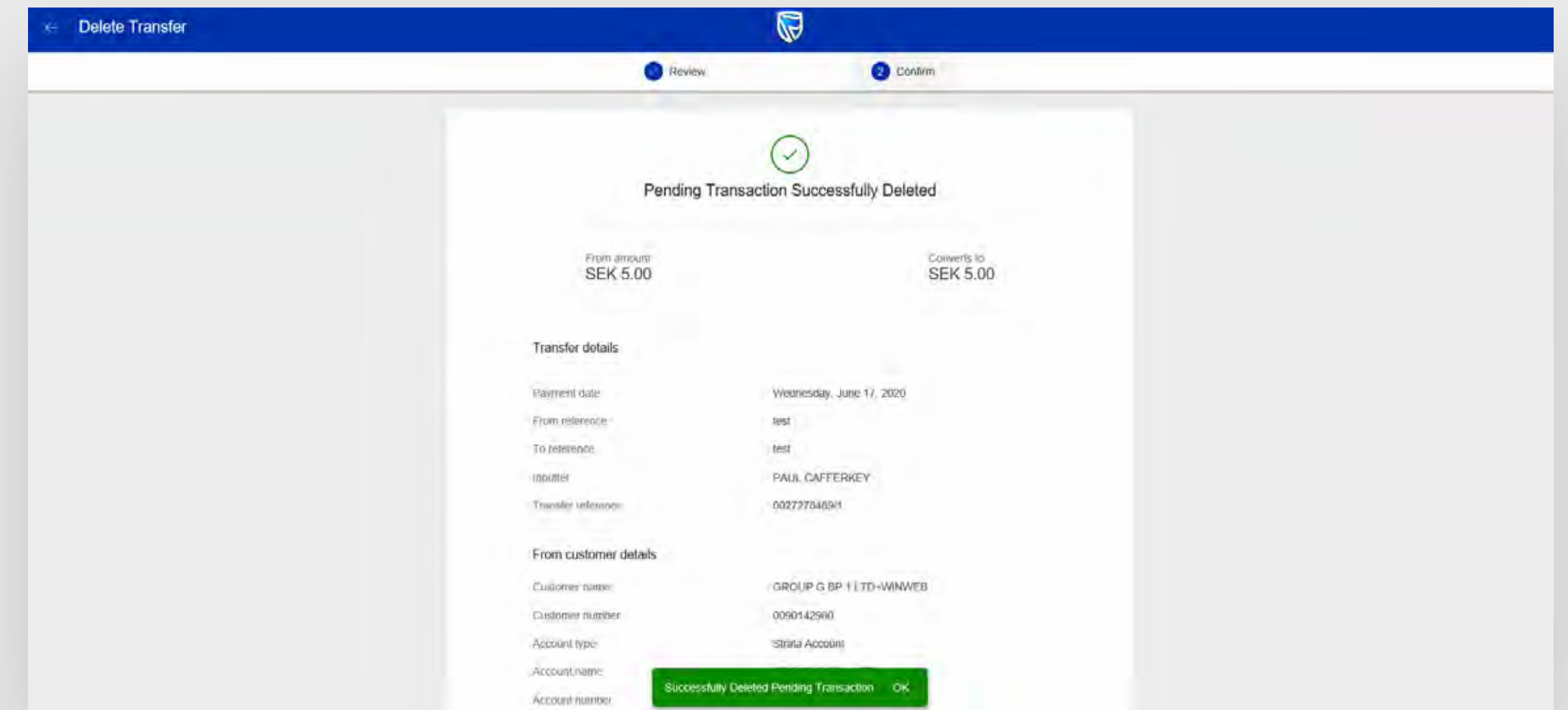
STEP TEN

- Review the transfer details and **click** DELETE.



STEP ELEVEN

- You will then be presented with a confirmation screen confirming the transfer has been deleted.





THANK YOU