E-Citizen Collections

We have integrated to e-Citizen to facilitate validation of payment references generated from e-Citizen and to provide notifications back to e-Citizen for paid amounts accompanied by their respective references.

1 Log on to www.ecitizen.go.ke

2 Choose service agency and follow the necessary steps as prompted on e-citizen

3 From the eCitizen bank drop down menu, select Stanbic Bank as your Payment Bank

4 Ensure that the bill reference is well captured for effective processing and bill update on e-citizen. To make payments via:
- **SWIFT (RTGS & TT)** - Capture the prefix ECITIZEN before the bill reference if paying via RTGS through another bank for settlement at Stanbic Bank.
- **Internal payments (Branch cash deposits, Business Online Inter Account transfers)** - Capture the bill reference as it is (no prefix).

5 To pay via Stanbic Bank, use below bank account details for KES and USD Currencies:
Account Name: The National Treasury eCitizen Collection Account
Bank Name: Stanbic Bank Kenya Limited | **Branch:** International Life House
KES: 0100012673919 | **USD:** 0100012673908
Bank Sort Code: 31000 | **Swift Code:** SBICKENX